**Hannah Cheung**

+61 490 136 636, [hannahcheung2004@gmail.com](mailto:hannahcheung2004@gmail.com), [https://www.linkedin.com/in/hannah‑cheung‑b83983142/](https://www.linkedin.com/in/hannah-cheung-b83983142/)

**executive summary**

* Passionate Technology Professional, skilled in python, javascript and cybersecurity concepts

**education**

**Bachelor of Science - Computer Science** February 2022 - December 2024

**UNSW Sydney**

* Studied subjects Software Engineering, Cyber Security, Network Engineering, Databases
* WAM: 70.25

**Education** January 2016 - December 2021

**St Catherine's School Sydney**

* 98 in Maths Advanced and 96 in Maths extension

**experience**

**Casual Retail Assistant** November 2023 - Present

**JD Sports**

* Delivered personalised customer service, boosting sales by guiding clothing selections. Ensured top-notch clothing presentation through efficient textiles processing and meticulous inventory management

**Team Member** December 2023 - Present

**Clem's Chicken Shop**

* Provided efficient customer service in a fast-paced environment while serving multiple customers simultaneously

**Technology Intern** June 2023 - December 2023

**Experteq**

* Collaborated on 'Project Grafana', utilizing API integration to gather data from diverse monitoring tools, culminating in the creation of a unified dashboard for streamlined data visualization using Grafana and Prometheus
* Drafted an executive summary of 'Project Grafana', detailing the requirements and outcome for stakeholders
* Compiled reports analysing alerts from monitoring tools such as OpsRamp, Opmanager and more

**Bar Attendant** May 2022 - May 2023

**The Royal Hotel**

* Provided exceptional customer service by taking food orders, crafting cocktails, and fulfilling guest requests

**volunteer experience**

**Church Youth Leader** May 2022 - Present

**Oceanside Anglican Church**

* Lead Youth Ministry: Plan fun games and lessons to teach biblical principles, fostering spiritual growth among youth

**key skills**

* C, JavaScript/TypeScript, Python, PostgreSQL, Java, HTML, CSS
* Experience with relational databases and SQL
* Data Structures and algorithms
* Object oriented programming in Java
* Project management software such as Git, Jira and Bitbucket
* Experience with ticketing tools Opmanager, Opsramp, ServiceNow and more

**leadership**

**School Prefect** October 2020 - October 2021

**St Catherine's School Sydney**

* Served as a school prefect, engaging in public speaking, participating in meetings with fellow prefects, and attending inter-school prefect events, fostering communication between students and school leaders

**qualifications**

Responsible Service of Alcohol, February 2022

Working With Children's Check (Volunteer)

Fortinet NSE 1-3 Certificate

**references**

References available upon request